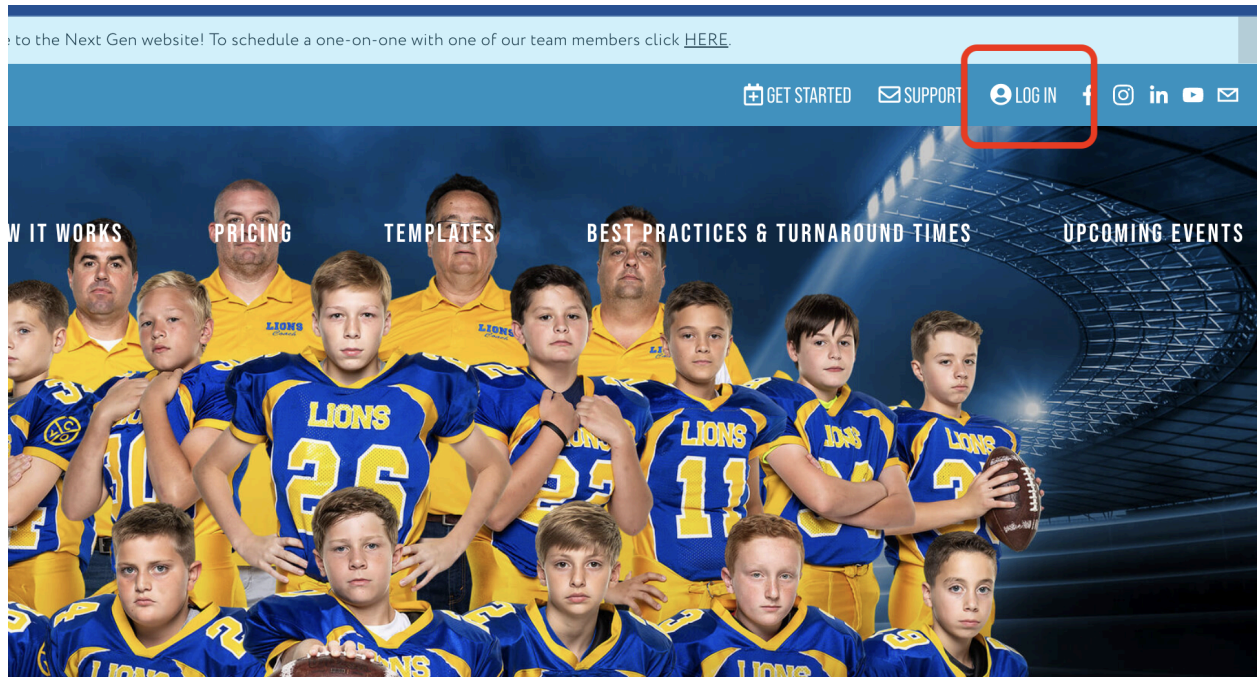


Next Gen T&I:

Place a Help Request for Additional Graphics

In the case where you might need additional graphics, or graphics for athletes that missed your main photo day. Feel to request the graphics you need by following the steps below.

1.) Navigate t to www.nextgenphotosolutions.com



2.) Log into your account using your Next Gen credentials.

If you are a new Next Gen user, please use the [Forgot your password?](#) option to set a password for your account. Simply enter your GotPhoto email, and you will shortly receive an email to create a password for Next Gen.



USER LOGIN

Login

[Forgot Password ?](#) [Privacy Policy](#)

[Create your account](#) →

Navigation tabs: A Active Jobs, B Completed Jobs, C Archived Jobs

Job Name	Organization Name	Completion Date	Job Number
<input type="checkbox"/> Soccer Team	Pateadores Soccer	2023-04-10	NGPS17676
<input type="checkbox"/> Joey Images	Next Gen Workshop	2022-07-14	NGPS15137
<input type="checkbox"/> GotPhoto Next Gen Demo	Next Gen Workshop	2022-07-14	NGPS15096
<input type="checkbox"/> Ind Banner Test	XYZ University	2020-12-19	NGPS09947

Delet

3.) On the dashboard either in the "Completed" or "Archived" areas. Locate your job and click on the job name.

4.) From inside the job click on "Request Help"

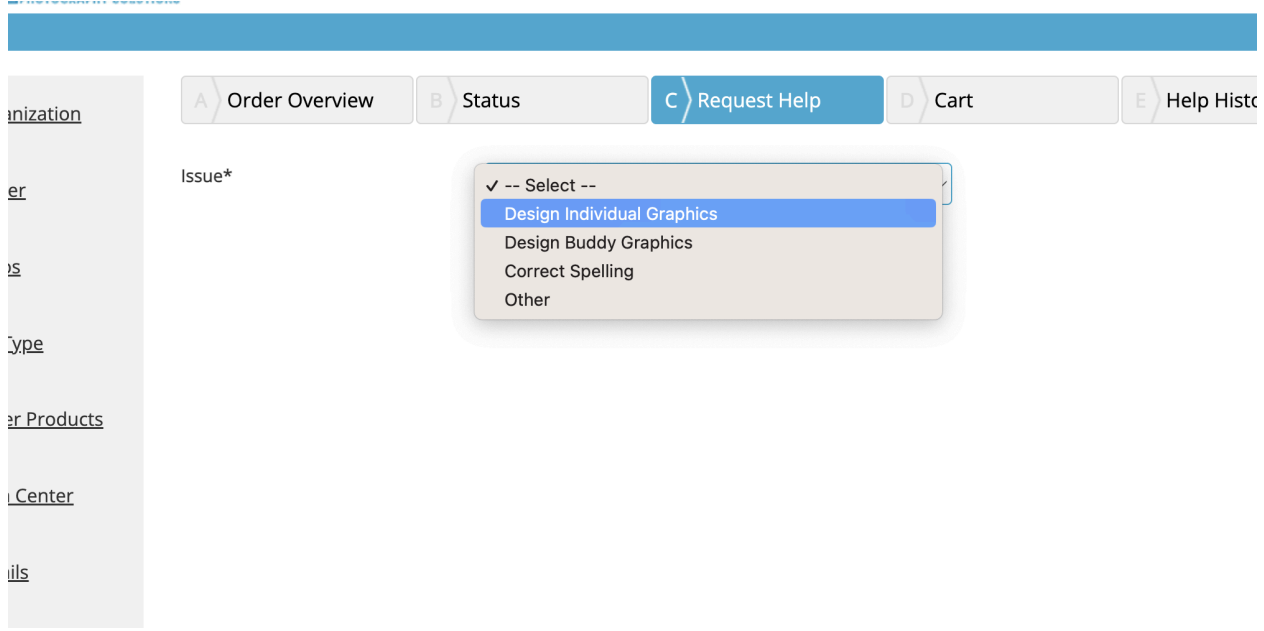
PRODIGEPOINT SOLUTIONS

(17676) Pateadores Soccer - Soccer Team

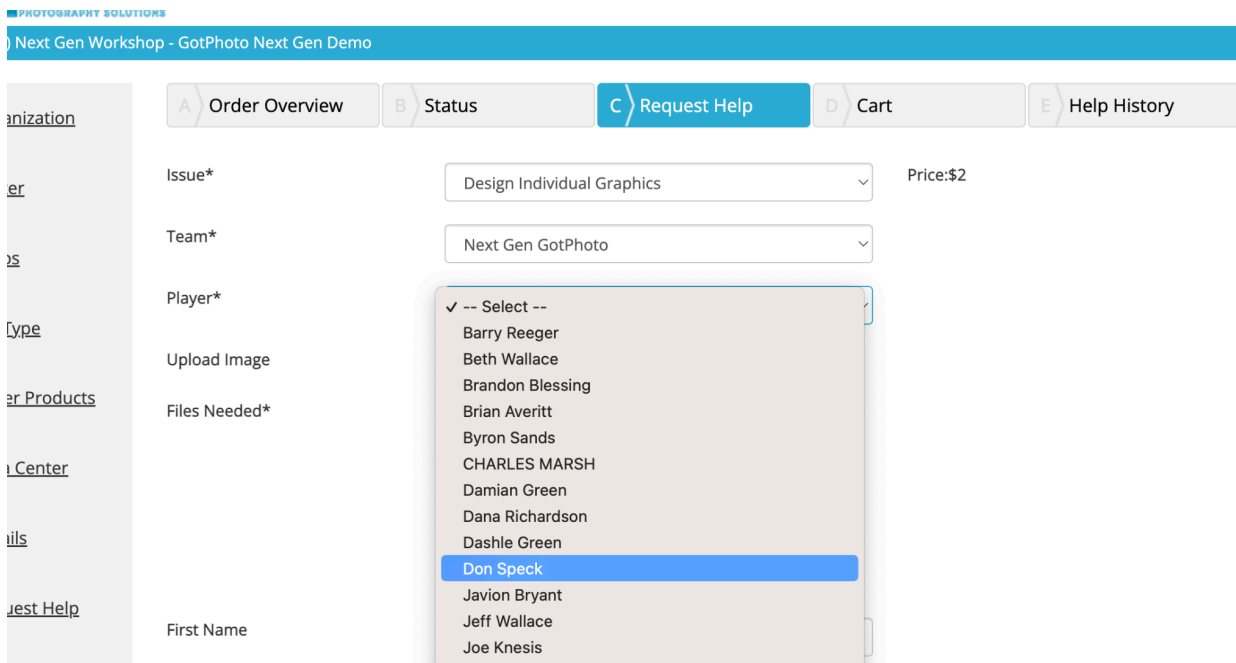
<u>Organization</u>	Organization Id	4271
	Organization Name	Pateadores Soccer
<u>Roster</u>	Organization Director	
<u>Logos</u>	Contact Info	
<u>Job Type</u>	Job Name	Soccer Team
<u>Order Products</u>	Processed Date	2023-04-06
<u>Data Center</u>	Completed Date	2023-04-10
<u>Details</u>		
Request Help		
<u>Request History</u>		

Returned to Archived List

5.) From the dropdown options choose "Design Individual Graphics"



6.) Select the team, then find the athlete to be updated. Type the correct spelling then click "Add to Cart"



7.) If you need to upload the athlete's photo please use the Choose File button.

Team

Player*

Upload Image No file chosen

Files Needed*

- _45TV
- _45V
- _55T
- 55

8.) Navigate to the cart and check out.

Next Gen Workshop - GotPhoto Next Gen Demo

[A Order Overview](#) [B Status](#) [C Request Help](#) [D Cart](#) [E Help History](#)

Issue Name	Price	Request Details	Remove/Job Status
Design Individual Graphics (RH25955)	2.00	Team Name: Next Gen GotPhoto Players Name: Barry Reeger Files Needed: _45TV, _45V, _MM First Name: Last Name: Jersey: x Team Img. No: DSC_1773 Ind. Img. No.: Buddy Img. No.:	
Total: \$2.00			
Service Charge: \$0.00			
Net Total Price: \$2.00			

Select Payment Methods:*

- ✓ -- Select --
- Use Saved Card details
- Enter Card Information Below
- Use Help Request Wallet

That's it!

Once your help request is completed, we will email you, the email will include a direct download link to your files.

