Next Gen T&I:

Place a Help Request for Additional Graphics

In the case where you might need additional graphics, or graphics for athletes that missed your main photo day. Feel to request the graphics you need by following the steps below.

1.) Navigate t to www.nextgenphotosolutions.com



2.) Log into your account using your Next Gen credentials.

If you are a new Next Gen user, please use the Forgot your password? option to set a password for your account. Simply enter your GotPhoto email, and you will shortly receive an email to create a password for Next Gen.



USER LO	OGIN
Login	
Forgot Password ?	Privacy Policy
<u>Create your acco</u>	p <u>unt</u> →

A	active Jobs	BCor	npleted Jobs	C	red Jobs			
	Job Name	ţţ	Organization Name	ţţ	Completion Date	17	Job Number	
6								
D	Soccer Team		Pateadores Soccer		2023-04-10		NGPS17676	
	loev Images		Next Gen Workshop		2022-07-14		NGPS15137	
	GotPhoto Next Gen Demo		Next Gen Workshop		2022-07-14		NGPS15096	
	Ind Banner Test		XYZ University		2020-12-19		NGPS09947	
								Delet

3.) On the dashboard either in the "Completed" or "Archived" areas. Locate your job and click on the job name.

4.) From inside the job click on "Request Help"

PAULOSKAPAT SULUTIO	na	
(17676) Pateadores Soccer	r - Soccer Team	
Organization	Organization Id	4271
	Organization Name	Pateadores Soccer
<u>Roster</u>	Organization Director	
Logos	Contact Info	
<u>Job Type</u>	Job Name	Soccer Team
Order Products	Processed Date	2023-04-06
<u>Data Center</u>	Completed Date	2023-04-10
Details		
Request Help	Returned to Archived List	
<u>Request History</u>		

5.) From the dropdown options choose "Design Individual Graphics"

<u>inization</u>	A Order Overview	B Status C Reque	est Help D Cart	E Help Histo
<u>er</u>	lssue*	✓ Select Design Individual Graphics		
<u>20</u>		Design Buddy Graphics Correct Spelling Other		
<u>-ype</u>				
<u>er Products</u>				
Center				
<u>ils</u>				

6.) Select the team, then find the athlete to be updated. Type the correct spelling then click "Add to Cart"

) Next Gen Works	noxs shop - GotPhoto Next Gen Demo				
anization	A Order Overview	B Status	C Request Help	D Cart	E Help History
<u>.er</u>	lssue*	Design Indiv	idual Graphics	~ Price:\$2	
<u>)5</u>	Team*	Next Gen Go	otPhoto	~	
[<u>ype</u>	Player*	✓ Select Barry Reege	r		
ar Products	Upload Image	Beth Wallace Brandon Bles	ssing		
<u>er Froducts</u>	Files Needed*	Brian Averitt Byron Sands			
<u>i Center</u>		CHARLES M Damian Gree	ARSH en		
<u>iils</u>		Dashle Greek	n		
<u>Jest Help</u>	First Marsa	Javion Bryan Jeff Wallace	t		
	First Name	Joe Knesis			

7.) If you need to upload the athlete's photo please use the Choose File button.

.cum	Next Gen GotPhoto
Player*	Barry Reeger ~
Upload Image	Choose File No file chosen
Files Needed*	✓_45TV
	✓_45V
	□_55T

8.) Navigate to the cart and check out.

t Gen Workshop - GotPhoto Next Gen Demo						
	A Order Overview	B Status	C	lequest Help	DCart	E Help History
Setup	Issue Name		Price	Request Details		Remove/Job Status
ter	Design Individual Graphics (R	H25955)	2.00	Team Name: Next O Players Name: Barr	Gen GotPhoto y Reeger	8
SC				Files Needed: _45TV	/, _45V, _MM	
Туре				Last Name: Jersey: x		
today Kit				Team Img. No: DSC Ind. Img. No.: Buddy Img. No.:	_1773	
oad Data & ges		Total:	\$2.00			
er Products		Service Charge:	\$0.00			
:ess		Net Total Price:	\$2.00			
us	Select Paymet Methods:*	✓ Select Use Saved Card detail	s		-	
		Enter Card Information Use Help Request Wal	n Below let			Submit

That's it!

Once your help request is completed, we will email you, the email will include a direct download link to your files.