

Liste der Unterauftragsverarbeiter (Update: März 2026)

Die nachfolgend aufgeführten Unternehmen werden von der Fotografen Online Service GmbH (GotPhoto) als Unterauftragsbearbeiter eingesetzt, um die vertraglich vereinbarten Leistungen gegenüber unseren Kunden zu erbringen.

Die Beauftragung erfolgt ausschließlich im Rahmen der Auftragsbearbeitung gemäß der zwischen GotPhoto und dem jeweiligen Fotografen geschlossenen Vereinbarung zur Auftragsbearbeitung (ABV).

Die Liste umfasst diejenigen Dienstleister, die Personendaten im Auftrag unserer Kunden bearbeiten (z. B. Hosting, IT-Infrastruktur, E-Mail-Versand, Zahlungsabwicklung oder Support-Tools).

Diese Übersicht ist Bestandteil der ABV-Anlagen und wird aktualisiert, um den jeweils aktuellen Stand der eingesetzten Unterauftragsbearbeiter abzubilden.

Soweit Unterauftragsbearbeiter ihren Sitz außerhalb der Schweiz, der EU oder des EWR haben, erfolgt die Bekanntgabe von Personendaten ausschließlich unter Einhaltung der Voraussetzungen der Art. 16 und 17 DSGVO.

Markets	Tool / System	Name of Sub-processor and Address	Service provided	Purpose of processing	Data Processed	Location of Processing	Transfer Mechanism
All	AWS	Amazon Web Services EMEA Sarl, 38 John F. Kennedy, L-1855, Luxemburg	Cloud Infrastructure and Hosting Services	Provision of cloud infrastructure and hosting services, including data storage, content delivery network (CDN) services, and related technical support.	1) End customer details: Email address, phone number (if applies), first name, last name, 2) Subject details (if applies): First name, last name, group/grade, teacher, gender, birthdate, organization, address, photos 3) Order details: Billing address, purchased products and photos, order amount, order date, delivery address (if applies) 4) Technical data: IP Address, User-Agent / Browser Information, Operating System, Referrer URL, Cookies, Timestamp, Session ID 5) Data analytics: location (based on IP address), device/browser information, where did they come from (referral), user behavior and events (clicks, scrolls, session recordings, task completion, etc)	AWS servers based in the European Union (Frankfurt, Germany)	Intra-group transfers within AWS group covered by EU Standard Contractual Clauses; AWS Inc. certified under the EU-US Data Privacy Framework, UK Extension and Swiss-US Data Privacy Framework (where applicable).
All	Snowflake	Snowflake Computing Netherlands B.V., FOZ Building, Gustav Mahlerlaan 300-314, 1082 ME Amsterdam, Netherlands	Data Warehouse	secure and encrypted data storage and analysis	all	AWS servers based in the European Union (Frankfurt, Germany)	Intra-group transfers within Snowflake group covered by EU Standard Contractual Clauses; Snowflake Inc. certified under the EU-US Data Privacy Framework, UK Extension and Swiss-US Data Privacy Framework (where applicable).
All	Airbyte	Airbyte, Inc., 2261 Market Street, Suite 4381, San Francisco, CA 94114, United States	Data Integration Engine	consolidation of data in databases and warehouses	all	Servers based in the European Union (Frankfurt, Germany)	Transfers are covered by EU Standard Contractual Clauses
All	Sentry	Functional Software, Inc., 45 Fremont Street, 8th Floor San Francisco, CA 94105, United States	Error Monitoring and Debugging	Monitor application errors and exceptions in real-time to identify, diagnose, and resolve issues quickly, ensuring application reliability.	Technical data related to application errors and crashes, including error messages, stack traces, and device/browser information. Personal data is minimized but may be captured incidentally.	Servers based in the United States	Sentry.io certified under the EU-US Data Privacy Framework, UK Extension and Swiss-US Data Privacy Framework; in case of invalidation international transfers are covered by EU Standard Contractual Clauses.

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All	Uptrace	Uptrace, Chisinau, Moldova	Application Performance and Infrastructure Monitoring	1) Monitor and analyze application performance, infrastructure health, and system metrics to ensure optimal functioning and reliability of the services. 2) Sort logs to determine and solve issues with photo uploads, when receiving a bug report or other issue report from photographer.	1) Application logs, server logs, performance metrics, including response times, server load, network performance, and other technical data related to application health. Personal data is minimized but may be captured incidentally. 2) PID (photographer ID), Job ID, Album ID, Photo ID, photo name, photo extension, photo size, OS version	Servers based in Germany (backups in Finland)	
All	PostHog	PostHog, Inc., 2261 Market Street #4008, San Francisco, CA 94114, United States	Analytics	Track user behavior and interactions on the website or application to improve product performance, troubleshoot issues, and optimize user experience.	Anonymized behavioral data such as clicks, page views, session duration, and interaction events. No personally identifiable information (PII) is collected. Tracks anonymized user events for product insights.		Transfers are covered by EU Standard Contractual Clauses; PostHog, Inc. certified under the EU-US Data Privacy Framework, UK Extension and Swiss-US Data Privacy Framework
All	AWS	Amazon Web Services EMEA Sarl, 38 John F. Kennedy, L-1855, Luxembourg	Communication (Email notifications)	Notify customers (parents) about picture day events, order confirmations, or upcoming buying opportunities	Customer contact information (e.g., email addresses, phone numbers) and relevant message content (e.g., event reminders, order confirmations)	AWS servers based in the European Union (Frankfurt, Germany)	Intra-group transfers within AWS group covered by EU Standard Contractual Clauses; AWS Inc. certified under the EU-US Data Privacy Framework, UK Extension and Swiss-US Data Privacy Framework (where applicable).
All	ProImageExperts	ProImageExperts LLC., 30405 Solon Road, Suite 9, Cleveland, OH 44139, United States	Image editing	Manual editing, cropping, culling	Photographic images and associated metadata, such as image details, provided by the photographer for editing, photographer name, file name, and album name.	United States (sub-processors in India)	Transfers are covered by EU Standard Contractual Clauses
All	36Pix	36Pix Inc., 9350 Avenue de l'Esplanade, Montréal, QC H2N 1C8, Canada	Image editing	Background removal	Photographic images and associated metadata, such as image details, provided by the photographer for editing, photographer name, file name, and album name.	Canada (sub-processors in the United States)	Transfers are covered by EU Standard Contractual Clauses
All	Pure Photos	TeamDev Management OÜ, Narva mnt 7-559, 10117, Kesklinna linnaosa, Tallin, Estonia	Image editing	Background removal	Photographic images and associated metadata, such as image details, provided by the photographer for editing, photographer name, file name, and album name.	Estonia	Transfers are covered by EU Standard Contractual Clauses
All	Photo Room	Photo Room S.A.S., 229 rue Saint-Honoré, 75001 Paris, France	Image editing	Modification and editing of photos with the use of artificial intelligence	Photographic images and associated metadata, Subject (first name, last name, teacher, group, identifier), Customer (customer name, email, phone number), Job (job name, institution)	France	Transfers are covered by EU Standard Contractual Clauses
Europe only	Photo Labs	various	Photo Lab	Provision of tangible photo products, order processing and delivery (e.g., batch delivery to the photographer's studio).	Customer order information, including images and order details, along with the photographer's contact information. This data is shared with the lab for fulfillment and delivery purposes.		
Germany		allcop Farbbild-Service GmbH & Co. KG, Kreuzhofstraße 5, 88161 Lindenberg, Germany	Photo Lab			Germany	

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		DPL Foto GmbH, Im Klei 9, 38644 Goslar-Jerstedt, Germany	Photo Lab			Germany	
		FUJIFILM IMAGING PRODUCTS & SOLUTIONS GmbH & Co. KG, Siemensring 1, 47877 Willich, Germany	Photo Lab			Netherlands	
		Picture Digital, Schillerstrasse 40, 10627 Berlin, Germany	Photo Lab			Germany	
		Thiele Foto-Laborbetriebe GmbH, Paul-Rücker-Strasse 20, 47059 Duisburg, Germany	Photo Lab			Germany	
Austria		allcop Farbbild-Service GmbH & Co. KG, Kreuzhofstraße 5, 88161 Lindenberg, Germany	Photo Lab			Germany	
		Color Drack GmbH & Co KG, Max-Bader-Platz 4, 5620 Schwarzach im Pongau, Austria	Photo Lab			Germany	
Switzerland		Color Drack Schweiz, Untere Weidstrasse 26, 8820 Wädenswil, Switzerland	Photo Lab			Germany	